



Interpersonal Relationships

Key to a Successful Mission



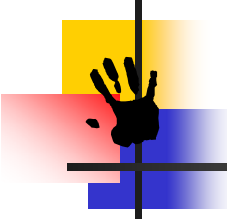


Produce An Atmosphere

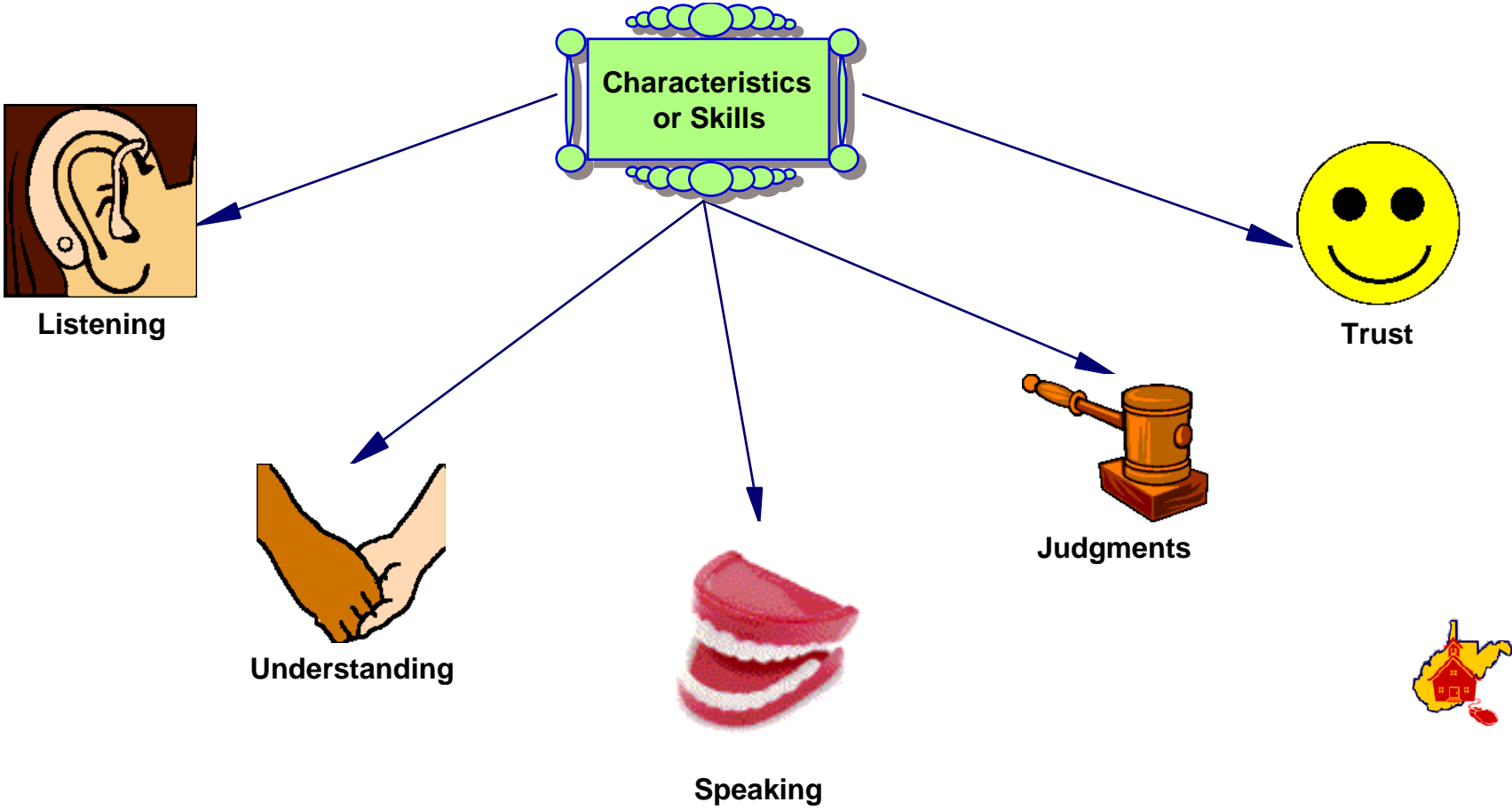


- Learning
- Mutuality
- An Emotional Bond





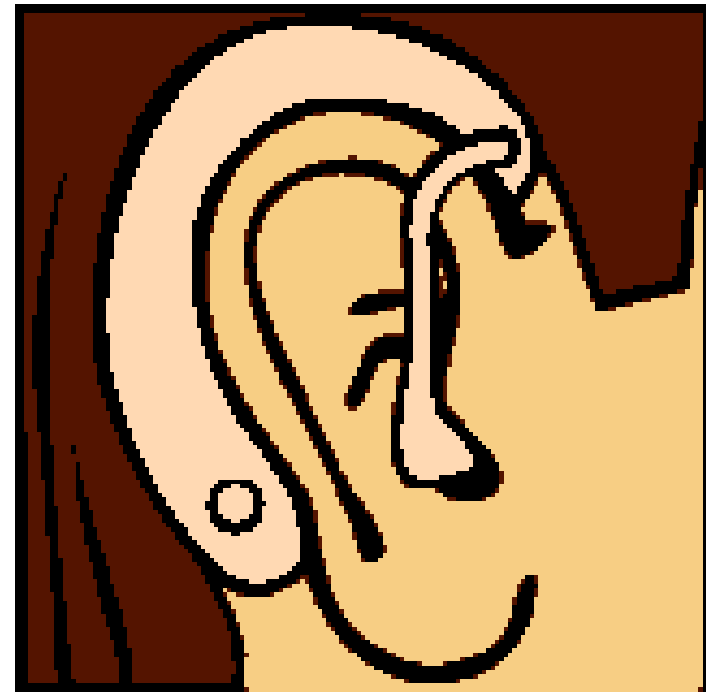
Interpersonal Relationship





Make Sure They Know!

- With Attention
- With Response
- And You...Listen With Eyes!!!



Listening 



Make It Evident



Understanding

- Empathy
- Be Accepting
- Yet No Concentration on Inhibitors
- How Can We Make It Better?





With Assertiveness

- Confident
- Kind Mutuality
- Inquiry
- Advocate



Speaking





Ability or Handicap?



- Make Judgments About Others
- Make Judgments About Ourselves

Judgments





The Biggie!!!

- Approachable
- Confidence in You
- Helpful
- Responsive



Trust





Approachable



- Greet Folks in the Morning
- Warm, Friendly
- Let Them Know You Like Them
- Patient
- What Else?



Trust





Confidence in You!



- Consistent
- Organized
- Scheduled
- Responsible
- What Else?



Trust





Helpful



Trust



- Meet Regularly
- Find Out Where They're Headed
- "In A Pickle" Forms
- Tech Tip of the Week
- Drop-In Clinics
- Management Tips
- What Else???





Responsive

- Be Observant and Respond!
- Emails
- “I’m Working On It” Forms
- Verbal Updates
- Concrete Results
- What Else??????



Trust



What Sustains Interpersonal Relationships?

- Capability of Trust
- Open and Honest Communication
- Unconditional Positive Regard



Good Interpersonal Relationships Lead To....



- Teamwork
- Cooperation
- A Risk-free, Yet Not Challenge-free Environment
- A Safe, Orderly Environment for Learning!

